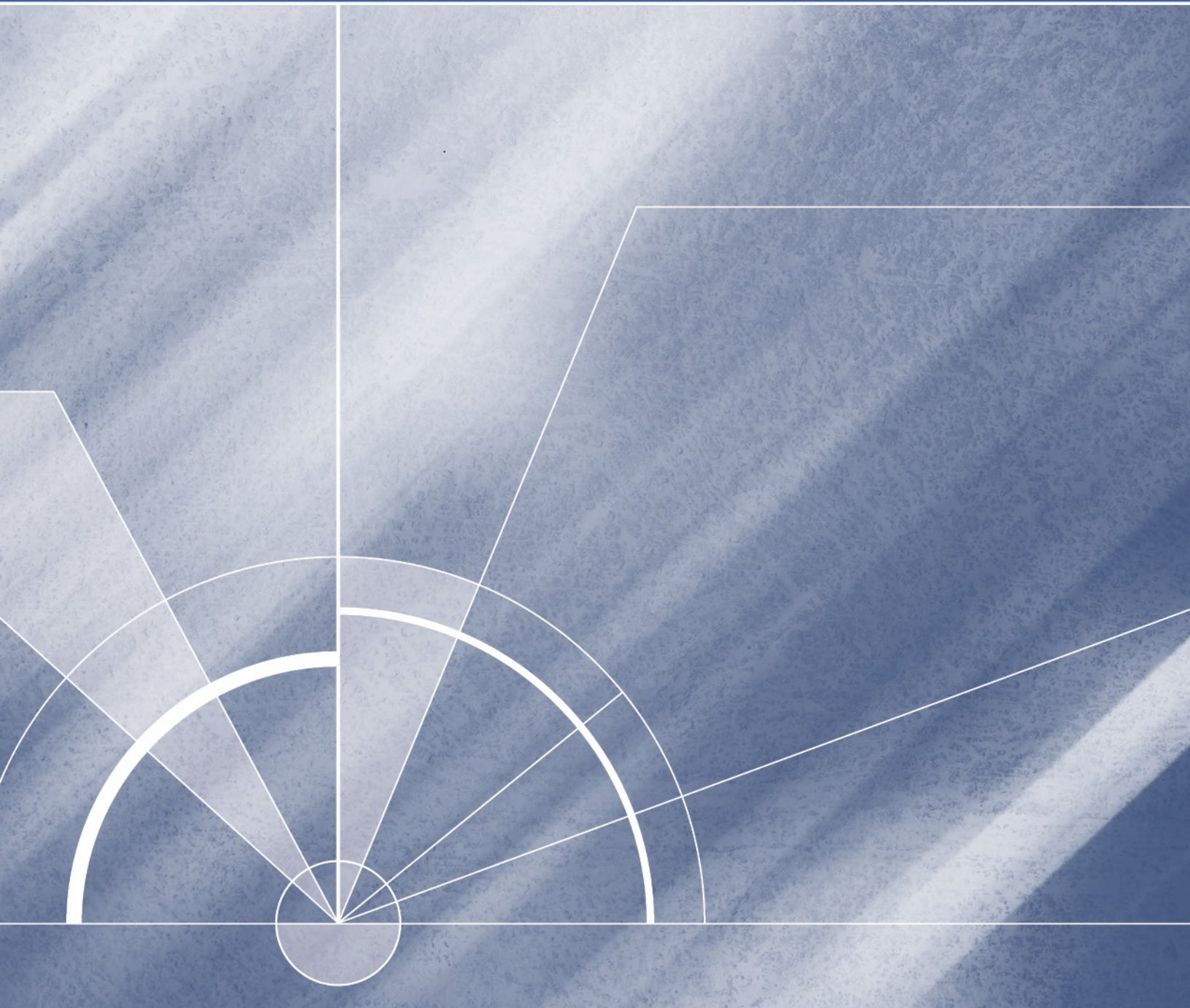


# 2017

## **Federal Employee Viewpoint Survey** *Empowering Employees. Inspiring Change.*

5th Level  
Subagency  
Report

Department of Agriculture  
NEW ORLEANS, LA, FIELD OFFICE



**Department of Agriculture**  
**NEW ORLEANS, LA, FIELD OFFICE**  
***5th Level Subagency Report***

This 2017 Federal Employee Viewpoint Survey Report provides summary results for your subagency, including comparisons to your department or agency.

### **Response Summary**

|   | Surveys Completed | Response Rate |
|---|-------------------|---------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,618             | 57.0%         |
| FEDERAL GRAIN INSPECTION SERVICE        | 231               | 53.1%         |
| FGIS FIELD OFFICE                       | 156               | 47.0%         |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b>         | <b>33.9%</b>  |

### **Your Data**

An embedded Microsoft® Excel® file containing your results. To access the workbook from Adobe® Reader®, double click on the 'pin' in the upper left corner of this page. Alternatively, you may access the workbook through the vertical navigation pane on the left side of the Adobe® Reader® window by clicking on the image of the paper clip.

### **Top 10 Positive & Negative Items and Leading & Trailing Your Comparison Group.**

These sections provide high level information on how your subagency is doing.

### **Main Report Results**

The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: *"Strongly Agree and Agree"* or *"Very Satisfied and Satisfied"* or *"Very Good and Good"*

Neutral: *"Neither Agree nor Disagree"* or *"Neither Satisfied nor Dissatisfied"* or *"Fair"*

Negative: *"Disagree and Strongly Disagree"* or *"Dissatisfied and Very Dissatisfied"* or *"Poor and Very Poor"*

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)* or *No Basis to Judge (NBJ)* responses, where applicable, is listed separately.

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**Top 10 Positive & Negative Items**

The figures below highlight the top 10 positive and negative results from the survey to help you quickly identify the most positive and most negative aspects of the organizational environment (only items 1 to 71 are included). Use this snapshot as a quick reference or overview of your FEVS results.

***Highest Percent Positive***

|       |   |
|-------|---|
| 96.2% | The work I do is important. (Q.13)  |
| 94.7% | When needed I am willing to put in the extra effort to get a job done. (Q.7)  |
| 93.9% | I like the kind of work I do. (Q.5)   |
| 85.4% | I am constantly looking for ways to do my job better. (Q.8)                   |
| 83.6% | My supervisor treats me with respect. (Q.49)                                  |
| 81.5% | I know how my work relates to the agency's goals and priorities. (Q.12)       |
| 80.1% | How would you rate the overall quality of work done by your work unit? (Q.28) |
| 79.7% | I am held accountable for achieving results. (Q.16)                           |
| 79.2% | I know what is expected of me on the job. (Q.6)                               |
| 74.8% | Supervisors work well with employees of different backgrounds. (Q.55)         |

***Highest Percent Negative***

|       |   |
|-------|---|
| 59.3% | Pay raises depend on how well employees perform their jobs. (Q.33)                                    |
| 50.8% | In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. (Q.23) |
| 50.1% | Promotions in my work unit are based on merit. (Q.22)   |
| 41.4% | In my work unit, differences in performance are recognized in a meaningful way. (Q.24)                |
| 39.4% | Creativity and innovation are rewarded. (Q.32)  |
| 38.7% | How satisfied are you with your opportunity to get a better job in your organization? (Q.67)          |
| 37.7% | Awards in my work unit depend on how well employees perform their jobs. (Q.25)                        |
| 37.6% | My work unit is able to recruit people with the right skills. (Q.21)                                  |
| 35.5% | How satisfied are you with the recognition you receive for doing a good job? (Q.65)                   |
| 33.6% | Considering everything, how satisfied are you with your pay? (Q.70)                                   |

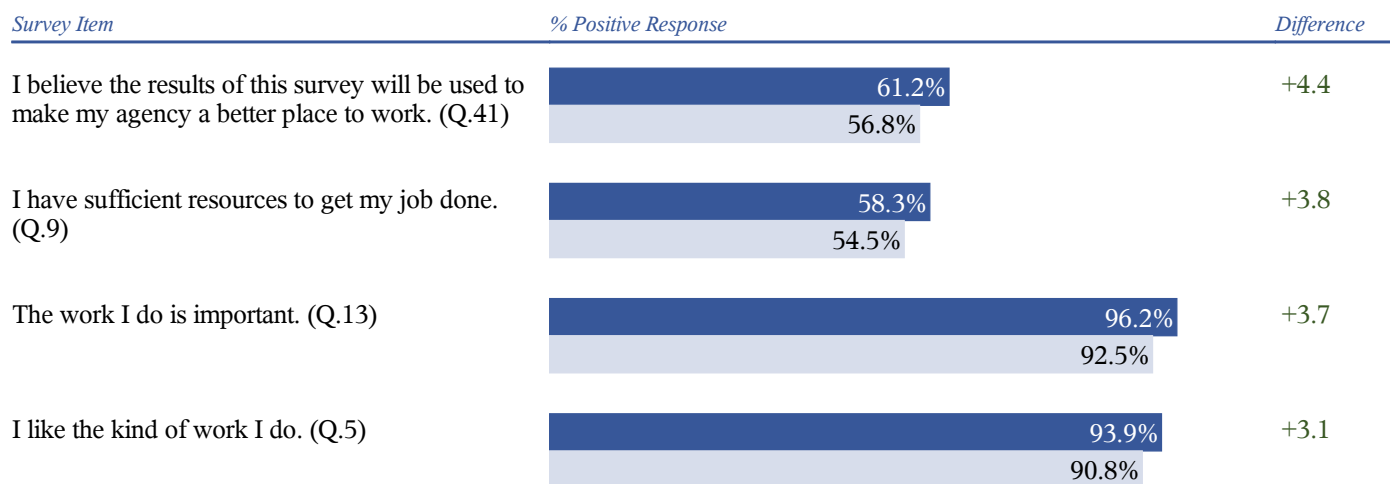
# Department of Agriculture

## NEW ORLEANS, LA, FIELD OFFICE

### 5th Level Subagency Report

#### Leading Your Comparison Group



The figure below allows you to see where your subagency results are higher than your comparison group (FGIS FIELD OFFICE) average (only items 1 to 71 are included). Only survey items with differences of 3 percentage points or more from your comparison group average are displayed. If your subagency has more than 10 items that are higher than the average, only the 10 items with the greatest differences are shown.

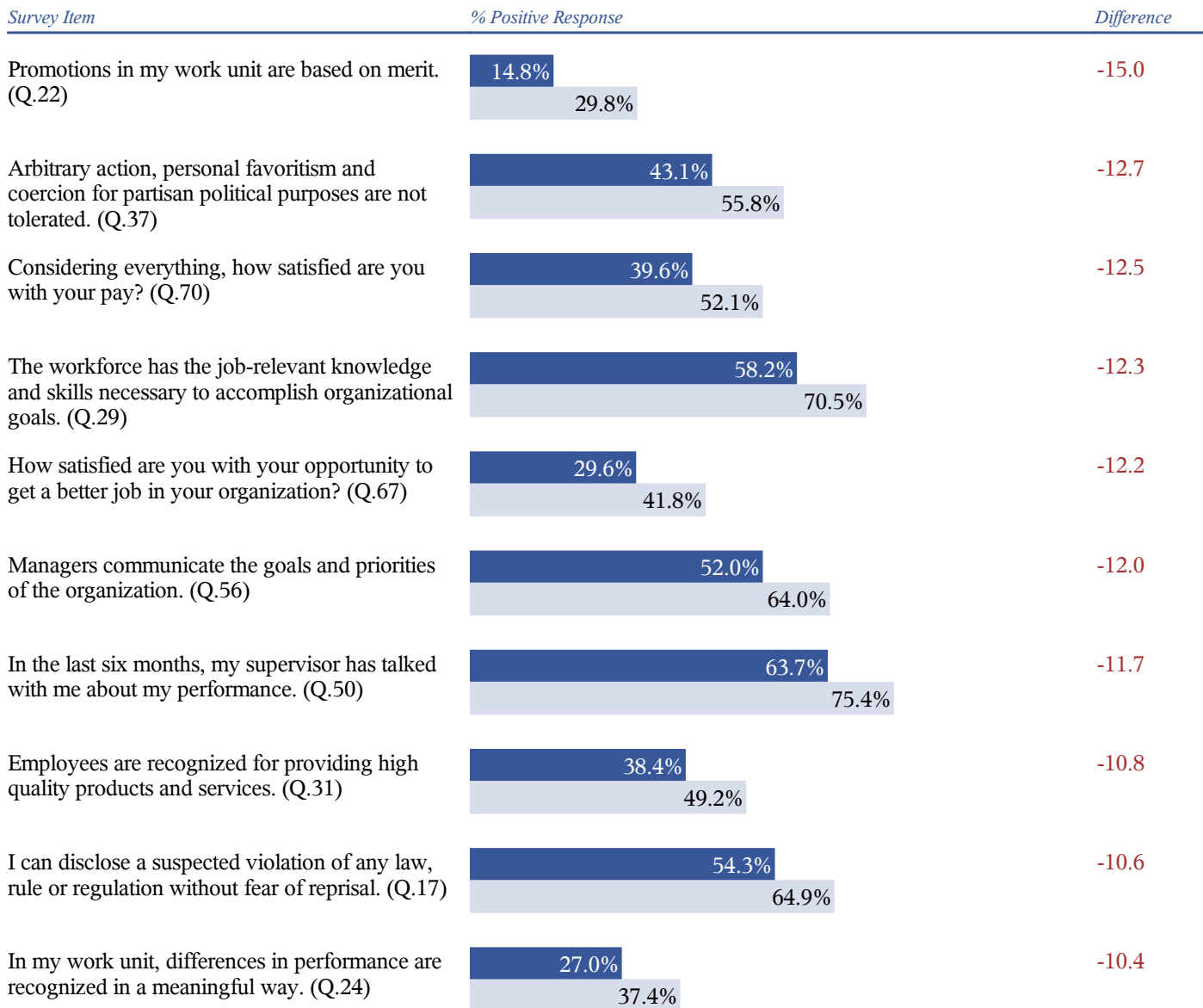


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**Trailing Your Comparison Group**

The figure below allows you to see where your subagency results are lower than your comparison group (FGIS FIELD OFFICE) average (only items 1 to 71 are included). Only survey items with differences of 3 percentage points or more from your comparison group average are displayed. If your subagency has more than 10 items that are lower than the average, only the 10 items with the greatest differences are shown.

 NEW ORLEANS, LA, FIELD OFFICE  
 FGIS FIELD OFFICE





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## My Work Experience

### *1. I am given a real opportunity to improve my skills in my organization.*

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,612 | 69.2%    | 14.6%   | 16.2%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 230   | 62.7%    | 15.4%   | 21.9%    |
| FGIS FIELD OFFICE                       | 155   | 61.5%    | 15.8%   | 22.6%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 55.6%    | 18.1%   | 26.3%    |

### *2. I have enough information to do my job well.*

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,596 | 75.2%    | 12.6%   | 12.2%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 74.5%    | 11.5%   | 14.0%    |
| FGIS FIELD OFFICE                       | 153   | 72.8%    | 13.5%   | 13.7%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 67.0%    | 18.9%   | 14.1%    |

### *3. I feel encouraged to come up with new and better ways of doing things.*

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,580 | 63.9%    | 17.3%   | 18.8%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 60.6%    | 18.0%   | 21.4%    |
| FGIS FIELD OFFICE                       | 154   | 53.7%    | 19.7%   | 26.6%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 57    | 46.3%    | 28.2%   | 25.6%    |

### *4. My work gives me a feeling of personal accomplishment.*

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,599 | 74.2%    | 14.1%   | 11.7%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 231   | 71.7%    | 14.0%   | 14.4%    |
| FGIS FIELD OFFICE                       | 156   | 70.6%    | 15.2%   | 14.2%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 65.4%    | 23.3%   | 11.3%    |

### *5. I like the kind of work I do.*

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,585 | 85.9%    | 9.6%    | 4.5%     |
| FEDERAL GRAIN INSPECTION SERVICE        | 229   | 87.9%    | 6.5%    | 5.6%     |
| FGIS FIELD OFFICE                       | 154   | 90.8%    | 4.5%    | 4.7%     |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 93.9%    | 1.5%    | 4.6%     |

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**My Work Experience (continued)**

**6. I know what is expected of me on the job.**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,577 | 82.8%    | 9.6%    | 7.6%     |
| FEDERAL GRAIN INSPECTION SERVICE        | 227   | 77.8%    | 12.9%   | 9.3%     |
| FGIS FIELD OFFICE                       | 152   | 79.8%    | 12.4%   | 7.7%     |
| NEW ORLEANS, LA, FIELD OFFICE           | 56    | 79.2%    | 13.7%   | 7.1%     |

**7. When needed I am willing to put in the extra effort to get a job done.**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,595 | 96.7%    | 2.0%    | 1.4%     |
| FEDERAL GRAIN INSPECTION SERVICE        | 230   | 96.6%    | 1.5%    | 2.0%     |
| FGIS FIELD OFFICE                       | 155   | 96.0%    | 2.1%    | 1.9%     |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 94.7%    | 2.2%    | 3.1%     |

**8. I am constantly looking for ways to do my job better.**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,589 | 91.4%    | 7.1%    | 1.5%     |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 90.7%    | 7.3%    | 2.0%     |
| FGIS FIELD OFFICE                       | 154   | 90.1%    | 8.1%    | 1.9%     |
| NEW ORLEANS, LA, FIELD OFFICE           | 57    | 85.4%    | 11.4%   | 3.2%     |

**9. I have sufficient resources (for example, people, materials, budget) to get my job done.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,603 | 56.9%    | 15.8%   | 27.3%    | 9   |
| FEDERAL GRAIN INSPECTION SERVICE        | 230   | 54.4%    | 16.7%   | 28.9%    | 0   |
| FGIS FIELD OFFICE                       | 155   | 54.5%    | 17.1%   | 28.4%    | 0   |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 58.3%    | 23.9%   | 17.8%    | 0   |

**10. My workload is reasonable.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,595 | 64.7%    | 14.3%   | 21.1%    | 7   |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 60.8%    | 14.4%   | 24.8%    | 1   |
| FGIS FIELD OFFICE                       | 153   | 59.7%    | 14.0%   | 26.3%    | 1   |
| NEW ORLEANS, LA, FIELD OFFICE           | 57    | 61.1%    | 16.3%   | 22.7%    | 1   |

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**My Work Experience (continued)**

**11. My talents are used well in the workplace.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,522 | 62.2%    | 16.3%   | 21.5%    | 23  |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 62.5%    | 18.8%   | 18.7%    | 2   |
| FGIS FIELD OFFICE                       | 153   | 63.9%    | 17.6%   | 18.5%    | 2   |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 62.4%    | 22.4%   | 15.1%    | 0   |

**12. I know how my work relates to the agency's goals and priorities.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,580 | 86.5%    | 8.1%    | 5.4%     | 14  |
| FEDERAL GRAIN INSPECTION SERVICE        | 227   | 85.1%    | 9.2%    | 5.6%     | 2   |
| FGIS FIELD OFFICE                       | 152   | 83.0%    | 9.3%    | 7.7%     | 2   |
| NEW ORLEANS, LA, FIELD OFFICE           | 56    | 81.5%    | 13.0%   | 5.5%     | 1   |

**13. The work I do is important.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,561 | 91.1%    | 6.5%    | 2.4%     | 10  |
| FEDERAL GRAIN INSPECTION SERVICE        | 229   | 92.2%    | 4.1%    | 3.7%     | 1   |
| FGIS FIELD OFFICE                       | 154   | 92.5%    | 2.7%    | 4.8%     | 1   |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 96.2%    | 2.2%    | 1.6%     | 0   |

**14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,575 | 75.8%    | 12.8%   | 11.4%    | 29  |
| FEDERAL GRAIN INSPECTION SERVICE        | 231   | 63.9%    | 16.6%   | 19.5%    | 0   |
| FGIS FIELD OFFICE                       | 156   | 58.5%    | 18.8%   | 22.7%    | 0   |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 49.7%    | 20.9%   | 29.4%    | 0   |

**15. My performance appraisal is a fair reflection of my performance.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,568 | 73.6%    | 12.2%   | 14.2%    | 34  |
| FEDERAL GRAIN INSPECTION SERVICE        | 227   | 60.9%    | 14.7%   | 24.4%    | 3   |
| FGIS FIELD OFFICE                       | 154   | 56.1%    | 14.1%   | 29.8%    | 2   |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 53.1%    | 13.6%   | 33.2%    | 1   |



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**My Work Experience (continued)**

***16. I am held accountable for achieving results.***

|   | N         | Positive     | Neutral      | Negative    | DNK      |
|---|-----------|--------------|--------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,574     | 85.7%        | 9.8%         | 4.4%        | 18       |
| FEDERAL GRAIN INSPECTION SERVICE        | 227       | 83.5%        | 10.4%        | 6.1%        | 1        |
| FGIS FIELD OFFICE                       | 155       | 81.9%        | 10.4%        | 7.7%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>79.7%</b> | <b>13.0%</b> | <b>7.4%</b> | <b>0</b> |

***17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.***

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,409     | 64.6%        | 17.2%        | 18.1%        | 183      |
| FEDERAL GRAIN INSPECTION SERVICE        | 219       | 64.7%        | 17.7%        | 17.7%        | 10       |
| FGIS FIELD OFFICE                       | 151       | 64.9%        | 16.1%        | 19.0%        | 4        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>54.3%</b> | <b>24.7%</b> | <b>21.0%</b> | <b>0</b> |

***18. My training needs are assessed.***

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,566     | 58.1%        | 21.5%        | 20.4%        | 36       |
| FEDERAL GRAIN INSPECTION SERVICE        | 228       | 53.4%        | 27.0%        | 19.6%        | 3        |
| FGIS FIELD OFFICE                       | 154       | 54.3%        | 27.8%        | 17.9%        | 2        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>46.7%</b> | <b>39.2%</b> | <b>14.1%</b> | <b>1</b> |

***19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).***

|   | N         | Positive     | Neutral      | Negative     | NBJ      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,560     | 73.1%        | 11.6%        | 15.3%        | 53       |
| FEDERAL GRAIN INSPECTION SERVICE        | 228       | 67.2%        | 8.0%         | 24.8%        | 2        |
| FGIS FIELD OFFICE                       | 153       | 66.2%        | 9.4%         | 24.4%        | 2        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>61.3%</b> | <b>12.9%</b> | <b>25.8%</b> | <b>2</b> |

**My Work Unit**

***20. The people I work with cooperate to get the job done.***

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,602     | 77.8%        | 12.3%        | 10.0%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 231       | 71.1%        | 18.6%        | 10.3%        |
| FGIS FIELD OFFICE                       | 156       | 68.4%        | 21.0%        | 10.5%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>62.8%</b> | <b>25.2%</b> | <b>12.0%</b> |

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**My Work Unit (continued)**

**21. My work unit is able to recruit people with the right skills.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,473     | 45.4%        | 24.7%        | 29.9%        | 135      |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 37.0%        | 26.2%        | 36.8%        | 4        |
| FGIS FIELD OFFICE                       | 151       | 34.9%        | 29.3%        | 35.8%        | 4        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>29.0%</b> | <b>33.3%</b> | <b>37.6%</b> | <b>2</b> |

**22. Promotions in my work unit are based on merit.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,291     | 38.9%        | 27.2%        | 33.9%        | 299      |
| FEDERAL GRAIN INSPECTION SERVICE        | 223       | 32.9%        | 26.1%        | 41.0%        | 8        |
| FGIS FIELD OFFICE                       | 151       | 29.8%        | 30.3%        | 39.8%        | 5        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>14.8%</b> | <b>35.1%</b> | <b>50.1%</b> | <b>0</b> |

**23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,217     | 33.3%        | 27.7%        | 39.0%        | 374      |
| FEDERAL GRAIN INSPECTION SERVICE        | 222       | 37.5%        | 22.6%        | 39.9%        | 6        |
| FGIS FIELD OFFICE                       | 151       | 33.6%        | 25.2%        | 41.1%        | 2        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>26.1%</b> | <b>23.1%</b> | <b>50.8%</b> | <b>0</b> |

**24. In my work unit, differences in performance are recognized in a meaningful way.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,339     | 40.6%        | 26.8%        | 32.5%        | 269      |
| FEDERAL GRAIN INSPECTION SERVICE        | 229       | 41.8%        | 22.6%        | 35.6%        | 2        |
| FGIS FIELD OFFICE                       | 155       | 37.4%        | 26.7%        | 35.8%        | 1        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>27.0%</b> | <b>31.7%</b> | <b>41.4%</b> | <b>0</b> |

**25. Awards in my work unit depend on how well employees perform their jobs.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,301     | 49.9%        | 22.1%        | 28.0%        | 287      |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 47.7%        | 18.4%        | 33.9%        | 5        |
| FGIS FIELD OFFICE                       | 153       | 43.6%        | 20.0%        | 36.4%        | 3        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>36.5%</b> | <b>25.8%</b> | <b>37.7%</b> | <b>1</b> |

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**My Work Unit (continued)**

**26. Employees in my work unit share job knowledge with each other.**

|   | N         | Positive     | Neutral      | Negative    | DNK      |
|---|-----------|--------------|--------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,575     | 75.5%        | 13.6%        | 11.0%       | 18       |
| FEDERAL GRAIN INSPECTION SERVICE        | 231       | 71.3%        | 20.2%        | 8.5%        | 0        |
| FGIS FIELD OFFICE                       | 156       | 71.7%        | 20.7%        | 7.6%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>70.4%</b> | <b>22.2%</b> | <b>7.4%</b> | <b>0</b> |

**27. The skill level in my work unit has improved in the past year.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,460     | 57.8%        | 26.4%        | 15.8%        | 144      |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 57.1%        | 24.0%        | 18.8%        | 6        |
| FGIS FIELD OFFICE                       | 150       | 53.1%        | 26.6%        | 20.3%        | 5        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>47.0%</b> | <b>30.2%</b> | <b>22.8%</b> | <b>2</b> |

**28. How would you rate the overall quality of work done by your work unit?**

|   | N         | Positive     | Neutral      | Negative    |
|---|-----------|--------------|--------------|-------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,604     | 86.8%        | 10.6%        | 2.6%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 231       | 84.4%        | 12.0%        | 3.6%        |
| FGIS FIELD OFFICE                       | 156       | 82.3%        | 13.0%        | 4.6%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>80.1%</b> | <b>13.4%</b> | <b>6.5%</b> |

**My Agency**

**29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,473     | 75.4%        | 14.4%        | 10.2%        | 73       |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 72.6%        | 15.0%        | 12.4%        | 3        |
| FGIS FIELD OFFICE                       | 152       | 70.5%        | 15.4%        | 14.2%        | 3        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>58.2%</b> | <b>26.1%</b> | <b>15.8%</b> | <b>1</b> |

**30. Employees have a feeling of personal empowerment with respect to work processes.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,438     | 52.0%        | 24.3%        | 23.6%        | 112      |
| FEDERAL GRAIN INSPECTION SERVICE        | 222       | 46.8%        | 27.0%        | 26.2%        | 6        |
| FGIS FIELD OFFICE                       | 149       | 44.8%        | 29.1%        | 26.2%        | 5        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>34.7%</b> | <b>41.0%</b> | <b>24.4%</b> | <b>2</b> |

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**My Agency (continued)**

**31. Employees are recognized for providing high quality products and services.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,439 | 55.7%    | 22.0%   | 22.3%    | 92  |
| FEDERAL GRAIN INSPECTION SERVICE        | 227   | 51.9%    | 22.3%   | 25.8%    | 2   |
| FGIS FIELD OFFICE                       | 153   | 49.2%    | 26.1%   | 24.7%    | 2   |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 38.4%    | 36.7%   | 24.8%    | 0   |

**32. Creativity and innovation are rewarded.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,398 | 45.7%    | 27.5%   | 26.9%    | 137 |
| FEDERAL GRAIN INSPECTION SERVICE        | 225   | 41.7%    | 25.9%   | 32.5%    | 4   |
| FGIS FIELD OFFICE                       | 152   | 41.9%    | 23.7%   | 34.5%    | 3   |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 35.3%    | 25.3%   | 39.4%    | 1   |

**33. Pay raises depend on how well employees perform their jobs.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,201 | 23.0%    | 28.8%   | 48.2%    | 316 |
| FEDERAL GRAIN INSPECTION SERVICE        | 214   | 25.5%    | 22.0%   | 52.5%    | 11  |
| FGIS FIELD OFFICE                       | 144   | 24.7%    | 24.0%   | 51.2%    | 8   |
| NEW ORLEANS, LA, FIELD OFFICE           | 56    | 19.8%    | 20.9%   | 59.3%    | 2   |

**34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,357 | 67.4%    | 21.7%   | 10.9%    | 188 |
| FEDERAL GRAIN INSPECTION SERVICE        | 221   | 63.4%    | 18.8%   | 17.8%    | 8   |
| FGIS FIELD OFFICE                       | 151   | 59.2%    | 21.6%   | 19.2%    | 4   |
| NEW ORLEANS, LA, FIELD OFFICE           | 57    | 53.6%    | 25.2%   | 21.2%    | 2   |

**35. Employees are protected from health and safety hazards on the job.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,487 | 79.5%    | 12.5%   | 8.1%     | 59  |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 72.0%    | 12.1%   | 15.8%    | 0   |
| FGIS FIELD OFFICE                       | 154   | 62.1%    | 16.4%   | 21.4%    | 0   |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 51.7%    | 19.7%   | 28.6%    | 0   |

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**My Agency (continued)**

**36. My organization has prepared employees for potential security threats.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,465 | 78.1%    | 13.6%   | 8.3%     | 51  |
| FEDERAL GRAIN INSPECTION SERVICE        | 227   | 73.3%    | 16.7%   | 10.0%    | 0   |
| FGIS FIELD OFFICE                       | 154   | 67.3%    | 19.5%   | 13.3%    | 0   |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 61.2%    | 28.6%   | 10.2%    | 0   |

**37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,286 | 59.4%    | 19.4%   | 21.2%    | 240 |
| FEDERAL GRAIN INSPECTION SERVICE        | 216   | 56.4%    | 20.9%   | 22.6%    | 13  |
| FGIS FIELD OFFICE                       | 146   | 55.8%    | 21.8%   | 22.4%    | 9   |
| NEW ORLEANS, LA, FIELD OFFICE           | 56    | 43.1%    | 27.4%   | 29.5%    | 3   |

**38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,177 | 72.4%    | 15.4%   | 12.3%    | 332 |
| FEDERAL GRAIN INSPECTION SERVICE        | 205   | 65.6%    | 17.3%   | 17.1%    | 18  |
| FGIS FIELD OFFICE                       | 139   | 64.1%    | 16.8%   | 19.1%    | 11  |
| NEW ORLEANS, LA, FIELD OFFICE           | 52    | 53.7%    | 23.2%   | 23.1%    | 5   |

**39. My agency is successful at accomplishing its mission.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,462 | 82.5%    | 12.2%   | 5.3%     | 71  |
| FEDERAL GRAIN INSPECTION SERVICE        | 225   | 79.5%    | 13.0%   | 7.5%     | 2   |
| FGIS FIELD OFFICE                       | 152   | 75.2%    | 15.3%   | 9.5%     | 2   |
| NEW ORLEANS, LA, FIELD OFFICE           | 57    | 66.1%    | 22.9%   | 11.0%    | 1   |

**40. I recommend my organization as a good place to work.**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,532 | 71.1%    | 17.4%   | 11.5%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 228   | 65.6%    | 19.2%   | 15.1%    |
| FGIS FIELD OFFICE                       | 155   | 65.3%    | 19.8%   | 15.0%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 62.1%    | 28.2%   | 9.7%     |

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**My Agency (continued)**

**41. I believe the results of this survey will be used to make my agency a better place to work.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,178     | 50.5%        | 25.1%        | 24.3%        | 362      |
| FEDERAL GRAIN INSPECTION SERVICE        | 202       | 53.4%        | 18.6%        | 28.1%        | 25       |
| FGIS FIELD OFFICE                       | 138       | 56.8%        | 18.7%        | 24.5%        | 17       |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>51</b> | <b>61.2%</b> | <b>17.0%</b> | <b>21.8%</b> | <b>8</b> |

**My Supervisor**

**42. My supervisor supports my need to balance work and other life issues.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,522     | 84.3%        | 8.3%         | 7.3%         | 13       |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 71.6%        | 13.5%        | 14.9%        | 1        |
| FGIS FIELD OFFICE                       | 154       | 62.1%        | 17.6%        | 20.3%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>56.0%</b> | <b>22.5%</b> | <b>21.5%</b> | <b>0</b> |

**43. My supervisor provides me with opportunities to demonstrate my leadership skills.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,513     | 72.2%        | 15.3%        | 12.5%        | 16       |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 71.6%        | 14.9%        | 13.5%        | 1        |
| FGIS FIELD OFFICE                       | 154       | 68.6%        | 15.4%        | 15.9%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>63.5%</b> | <b>20.3%</b> | <b>16.2%</b> | <b>0</b> |

**44. Discussions with my supervisor about my performance are worthwhile.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,486     | 69.4%        | 16.0%        | 14.6%        | 26       |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 64.8%        | 14.4%        | 20.8%        | 3        |
| FGIS FIELD OFFICE                       | 153       | 61.2%        | 15.2%        | 23.5%        | 1        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>55.9%</b> | <b>21.8%</b> | <b>22.3%</b> | <b>0</b> |

**45. My supervisor is committed to a workforce representative of all segments of society.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,233     | 75.1%        | 17.8%        | 7.1%         | 278      |
| FEDERAL GRAIN INSPECTION SERVICE        | 211       | 68.7%        | 18.8%        | 12.6%        | 15       |
| FGIS FIELD OFFICE                       | 149       | 66.3%        | 16.9%        | 16.8%        | 6        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>60.1%</b> | <b>19.2%</b> | <b>20.7%</b> | <b>1</b> |



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**My Supervisor (continued)**

**46. My supervisor provides me with constructive suggestions to improve my job performance.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,495     | 69.1%        | 17.0%        | 13.9%        | 17       |
| FEDERAL GRAIN INSPECTION SERVICE        | 225       | 66.9%        | 16.1%        | 17.1%        | 2        |
| FGIS FIELD OFFICE                       | 154       | 63.9%        | 17.5%        | 18.5%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>59.0%</b> | <b>21.3%</b> | <b>19.7%</b> | <b>0</b> |

**47. Supervisors in my work unit support employee development.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,475     | 72.7%        | 15.1%        | 12.1%        | 48       |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 66.2%        | 17.7%        | 16.1%        | 2        |
| FGIS FIELD OFFICE                       | 154       | 62.0%        | 18.4%        | 19.6%        | 1        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>53.3%</b> | <b>25.8%</b> | <b>21.0%</b> | <b>0</b> |

**48. My supervisor listens to what I have to say.**

|   | N         | Positive     | Neutral      | Negative    |
|---|-----------|--------------|--------------|-------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,523     | 81.2%        | 10.2%        | 8.6%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 228       | 79.9%        | 13.4%        | 6.7%        |
| FGIS FIELD OFFICE                       | 155       | 75.4%        | 16.1%        | 8.5%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>74.3%</b> | <b>16.7%</b> | <b>9.0%</b> |

**49. My supervisor treats me with respect.**

|   | N         | Positive     | Neutral     | Negative    |
|---|-----------|--------------|-------------|-------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,510     | 85.1%        | 8.0%        | 6.8%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 85.9%        | 7.0%        | 7.1%        |
| FGIS FIELD OFFICE                       | 154       | 84.4%        | 6.7%        | 8.9%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>83.6%</b> | <b>8.3%</b> | <b>8.1%</b> |

**50. In the last six months, my supervisor has talked with me about my performance.**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,509     | 89.5%        | 5.4%         | 5.1%         |
| FEDERAL GRAIN INSPECTION SERVICE        | 228       | 79.2%        | 8.2%         | 12.7%        |
| FGIS FIELD OFFICE                       | 155       | 75.4%        | 8.6%         | 16.0%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>63.7%</b> | <b>15.4%</b> | <b>20.9%</b> |

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**My Supervisor (continued)**

**51. I have trust and confidence in my supervisor.**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,511     | 72.9%        | 13.0%        | 14.1%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 228       | 68.0%        | 16.2%        | 15.8%        |
| FGIS FIELD OFFICE                       | 155       | 64.5%        | 16.8%        | 18.7%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>62.4%</b> | <b>19.0%</b> | <b>18.6%</b> |

**52. Overall, how good a job do you feel is being done by your immediate supervisor?**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,519     | 75.3%        | 15.3%        | 9.4%         |
| FEDERAL GRAIN INSPECTION SERVICE        | 227       | 73.1%        | 15.6%        | 11.3%        |
| FGIS FIELD OFFICE                       | 155       | 70.8%        | 15.2%        | 14.1%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>67.1%</b> | <b>17.1%</b> | <b>15.8%</b> |

**Leadership**

**53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,325     | 44.0%        | 26.5%        | 29.4%        | 173      |
| FEDERAL GRAIN INSPECTION SERVICE        | 218       | 42.9%        | 25.9%        | 31.2%        | 10       |
| FGIS FIELD OFFICE                       | 147       | 46.4%        | 27.8%        | 25.8%        | 8        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>41.4%</b> | <b>29.7%</b> | <b>28.9%</b> | <b>1</b> |

**54. My organization's senior leaders maintain high standards of honesty and integrity.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,130     | 54.3%        | 24.9%        | 20.8%        | 371      |
| FEDERAL GRAIN INSPECTION SERVICE        | 206       | 58.3%        | 17.2%        | 24.5%        | 20       |
| FGIS FIELD OFFICE                       | 139       | 61.0%        | 18.7%        | 20.3%        | 14       |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>52</b> | <b>56.0%</b> | <b>25.5%</b> | <b>18.6%</b> | <b>6</b> |

**55. Supervisors work well with employees of different backgrounds.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,275     | 72.4%        | 17.0%        | 10.6%        | 203      |
| FEDERAL GRAIN INSPECTION SERVICE        | 219       | 77.4%        | 11.9%        | 10.7%        | 8        |
| FGIS FIELD OFFICE                       | 151       | 79.2%        | 9.8%         | 10.9%        | 3        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>74.8%</b> | <b>12.5%</b> | <b>12.7%</b> | <b>2</b> |

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**Leadership (continued)**

**56. Managers communicate the goals and priorities of the organization.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,393 | 65.7%    | 18.2%   | 16.1%    | 92  |
| FEDERAL GRAIN INSPECTION SERVICE        | 219   | 62.0%    | 18.6%   | 19.3%    | 7   |
| FGIS FIELD OFFICE                       | 150   | 64.0%    | 17.9%   | 18.2%    | 4   |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 52.0%    | 29.9%   | 18.1%    | 1   |

**57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,089 | 63.9%    | 22.7%   | 13.4%    | 389 |
| FEDERAL GRAIN INSPECTION SERVICE        | 212   | 60.9%    | 25.7%   | 13.3%    | 16  |
| FGIS FIELD OFFICE                       | 145   | 58.6%    | 27.8%   | 13.6%    | 10  |
| NEW ORLEANS, LA, FIELD OFFICE           | 53    | 48.5%    | 41.4%   | 10.1%    | 6   |

**58. Managers promote communication among different work units (for example, about projects, goals, needed resources).**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,280 | 57.7%    | 21.1%   | 21.2%    | 203 |
| FEDERAL GRAIN INSPECTION SERVICE        | 220   | 54.8%    | 20.6%   | 24.5%    | 6   |
| FGIS FIELD OFFICE                       | 149   | 57.3%    | 19.8%   | 22.9%    | 4   |
| NEW ORLEANS, LA, FIELD OFFICE           | 56    | 48.1%    | 32.0%   | 19.8%    | 3   |

**59. Managers support collaboration across work units to accomplish work objectives.**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,277 | 60.8%    | 20.9%   | 18.3%    | 204 |
| FEDERAL GRAIN INSPECTION SERVICE        | 214   | 57.8%    | 21.1%   | 21.1%    | 13  |
| FGIS FIELD OFFICE                       | 145   | 60.7%    | 19.9%   | 19.4%    | 9   |
| NEW ORLEANS, LA, FIELD OFFICE           | 51    | 52.4%    | 30.5%   | 17.1%    | 7   |

**60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?**

|   | N     | Positive | Neutral | Negative | DNK |
|---|-------|----------|---------|----------|-----|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,212 | 63.0%    | 20.5%   | 16.6%    | 275 |
| FEDERAL GRAIN INSPECTION SERVICE        | 212   | 56.5%    | 21.8%   | 21.7%    | 13  |
| FGIS FIELD OFFICE                       | 147   | 59.2%    | 18.6%   | 22.2%    | 6   |
| NEW ORLEANS, LA, FIELD OFFICE           | 55    | 51.7%    | 18.9%   | 29.4%    | 3   |

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**Leadership (continued)**

**61. I have a high level of respect for my organization's senior leaders.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,392     | 57.0%        | 22.1%        | 20.9%        | 99       |
| FEDERAL GRAIN INSPECTION SERVICE        | 219       | 56.1%        | 22.6%        | 21.3%        | 7        |
| FGIS FIELD OFFICE                       | 148       | 60.3%        | 20.8%        | 18.9%        | 6        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>55.1%</b> | <b>23.7%</b> | <b>21.2%</b> | <b>2</b> |

**62. Senior leaders demonstrate support for Work/Life programs.**

|   | N         | Positive     | Neutral      | Negative     | DNK      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,020     | 62.8%        | 24.6%        | 12.6%        | 473      |
| FEDERAL GRAIN INSPECTION SERVICE        | 200       | 56.1%        | 21.2%        | 22.7%        | 25       |
| FGIS FIELD OFFICE                       | 138       | 52.9%        | 21.4%        | 25.6%        | 16       |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>53</b> | <b>47.1%</b> | <b>23.3%</b> | <b>29.6%</b> | <b>6</b> |

**My Satisfaction**

**63. How satisfied are you with your involvement in decisions that affect your work?**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,485     | 57.2%        | 21.0%        | 21.8%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 225       | 52.6%        | 22.3%        | 25.1%        |
| FGIS FIELD OFFICE                       | 153       | 50.3%        | 22.5%        | 27.2%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>41.3%</b> | <b>27.6%</b> | <b>31.1%</b> |

**64. How satisfied are you with the information you receive from management on what's going on in your organization?**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,480     | 54.3%        | 22.7%        | 23.0%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 226       | 49.3%        | 23.0%        | 27.7%        |
| FGIS FIELD OFFICE                       | 154       | 48.0%        | 22.8%        | 29.2%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>39.2%</b> | <b>30.2%</b> | <b>30.6%</b> |

**65. How satisfied are you with the recognition you receive for doing a good job?**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,467     | 56.0%        | 21.1%        | 22.9%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 50.0%        | 18.6%        | 31.4%        |
| FGIS FIELD OFFICE                       | 152       | 48.5%        | 19.6%        | 31.9%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>40.0%</b> | <b>24.5%</b> | <b>35.5%</b> |

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**My Satisfaction (continued)**

**66. How satisfied are you with the policies and practices of your senior leaders?**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,457 | 45.7%    | 30.7%   | 23.6%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 225   | 42.9%    | 28.7%   | 28.4%    |
| FGIS FIELD OFFICE                       | 154   | 43.5%    | 28.5%   | 28.0%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 38.9%    | 34.3%   | 26.8%    |

**67. How satisfied are you with your opportunity to get a better job in your organization?**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,471 | 39.3%    | 26.4%   | 34.3%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 225   | 43.3%    | 22.7%   | 34.0%    |
| FGIS FIELD OFFICE                       | 153   | 41.8%    | 28.6%   | 29.6%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 29.6%    | 31.6%   | 38.7%    |

**68. How satisfied are you with the training you receive for your present job?**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,470 | 61.4%    | 20.6%   | 18.0%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 222   | 56.2%    | 19.3%   | 24.4%    |
| FGIS FIELD OFFICE                       | 151   | 53.3%    | 19.7%   | 27.0%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 58    | 48.7%    | 25.0%   | 26.3%    |

**69. Considering everything, how satisfied are you with your job?**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,475 | 73.1%    | 14.8%   | 12.1%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 226   | 66.3%    | 19.2%   | 14.4%    |
| FGIS FIELD OFFICE                       | 154   | 66.2%    | 17.8%   | 16.0%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 62.6%    | 26.6%   | 10.8%    |

**70. Considering everything, how satisfied are you with your pay?**

|   | N     | Positive | Neutral | Negative |
|---|-------|----------|---------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,473 | 61.6%    | 15.4%   | 23.1%    |
| FEDERAL GRAIN INSPECTION SERVICE        | 226   | 54.8%    | 19.7%   | 25.5%    |
| FGIS FIELD OFFICE                       | 154   | 52.1%    | 23.0%   | 25.0%    |
| NEW ORLEANS, LA, FIELD OFFICE           | 59    | 39.6%    | 26.8%   | 33.6%    |

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**My Satisfaction** (continued)

**71. Considering everything, how satisfied are you with your organization?**

|   | N         | Positive     | Neutral      | Negative     |
|---|-----------|--------------|--------------|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,468     | 64.9%        | 19.4%        | 15.7%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 223       | 55.1%        | 23.2%        | 21.7%        |
| FGIS FIELD OFFICE                       | 151       | 53.7%        | 27.0%        | 19.3%        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>45.2%</b> | <b>41.7%</b> | <b>13.1%</b> |

**Work/Life**

**72. Have you been notified whether or not you are eligible to telework?**

|   | N         | Notified eligible | Notified not eligible | Not notified | Not sure notified |
|---|-----------|-------------------|-----------------------|--------------|-------------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,457     | 75.2%             | 17.3%                 | 4.1%         | 3.5%              |
| FEDERAL GRAIN INSPECTION SERVICE        | 222       | 34.7%             | 50.4%                 | 7.4%         | 7.5%              |
| FGIS FIELD OFFICE                       | 151       | 20.9%             | 59.8%                 | 10.1%        | 9.1%              |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>14.6%</b>      | <b>53.5%</b>          | <b>18.1%</b> | <b>13.9%</b>      |

**73. Please select the response below that BEST describes your current teleworking situation.**

|   | N         | 3+ Days Per Week | 1-2 Days Per Week | Telework<br>No More Than 1-2 Days Per Month | Infrequently |
|---|-----------|------------------|-------------------|---|--------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,460     | 17.5%            | 21.7%             | 5.5%  | 16.2%        |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 0.6%             | 11.1%             | 5.1%  | 14.8%        |
| FGIS FIELD OFFICE                       | 152       | 0.9%             | 4.1%              | 4.1%  | 6.9%         |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>0.0%</b>      | <b>3.7%</b>       | <b>2.6%</b>                                 | <b>3.3%</b>  |

(continued)



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**Work/Life (continued)**

**73. Please select the response below that BEST describes your current teleworking situation. (continued)**

|   | N         | Must Be Physically Present | Do Not Telework  |                         |                        |
|---|-----------|----------------------------|------------------|-------------------------|------------------------|
|   |           |                            | Technical Issues | Not Allowed To Telework | Choose Not To Telework |
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,460     | 20.8%                      | 1.9%             | 5.9%                    | 10.5%                  |
| FEDERAL GRAIN INSPECTION SERVICE        | 224       | 46.9%                      | 4.9%             | 9.6%                    | 6.9%                   |
| FGIS FIELD OFFICE                       | 152       | 60.7%                      | 4.3%             | 10.9%                   | 8.0%                   |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>57</b> | <b>57.9%</b>               | <b>3.9%</b>      | <b>21.1%</b>            | <b>7.5%</b>            |

**74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)**

|   | N         | Yes          | No           | Not Available To Me |
|---|-----------|--------------|--------------|---------------------|
|   |           |              |              |                     |
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,461     | 32.4%        | 53.5%        | 14.1%               |
| FEDERAL GRAIN INSPECTION SERVICE        | 225       | 40.8%        | 40.5%        | 18.7%               |
| FGIS FIELD OFFICE                       | 154       | 24.3%        | 50.6%        | 25.1%               |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>28.9%</b> | <b>59.5%</b> | <b>11.5%</b>        |

**75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)**

|   | N         | Yes          | No           | Not Available To Me |
|---|-----------|--------------|--------------|---------------------|
|   |           |              |              |                     |
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,437     | 21.7%        | 68.0%        | 10.3%               |
| FEDERAL GRAIN INSPECTION SERVICE        | 222       | 15.1%        | 72.1%        | 12.8%               |
| FGIS FIELD OFFICE                       | 150       | 17.1%        | 66.8%        | 16.0%               |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>56</b> | <b>24.4%</b> | <b>64.6%</b> | <b>11.0%</b>        |

**76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)**

|   | N         | Yes          | No           | Not Available To Me |
|---|-----------|--------------|--------------|---------------------|
|   |           |              |              |                     |
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,431     | 17.8%        | 78.5%        | 3.8%                |
| FEDERAL GRAIN INSPECTION SERVICE        | 221       | 15.1%        | 79.2%        | 5.7%                |
| FGIS FIELD OFFICE                       | 152       | 16.3%        | 76.2%        | 7.5%                |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>18.5%</b> | <b>76.0%</b> | <b>5.5%</b>         |

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**Work/Life (continued)**

**77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)**

|   | N         | Yes         | No           | Not Available To Me |
|---|-----------|-------------|--------------|---------------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,455     | 1.7%        | 82.1%        | 16.3%               |
| FEDERAL GRAIN INSPECTION SERVICE        | 225       | 2.5%        | 75.4%        | 22.1%               |
| FGIS FIELD OFFICE                       | 154       | 3.5%        | 72.0%        | 24.4%               |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>59</b> | <b>6.5%</b> | <b>77.0%</b> | <b>16.5%</b>        |

**78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)**

|   | N         | Yes         | No           | Not Available To Me |
|---|-----------|-------------|--------------|---------------------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 4,454     | 1.9%        | 83.2%        | 14.9%               |
| FEDERAL GRAIN INSPECTION SERVICE        | 225       | 1.8%        | 78.0%        | 20.2%               |
| FGIS FIELD OFFICE                       | 153       | 2.7%        | 76.4%        | 20.9%               |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>58</b> | <b>4.4%</b> | <b>81.7%</b> | <b>13.9%</b>        |

**79. How satisfied are you with the following Work/Life programs in your agency? Telework**

|   | N        | Positive     | Neutral      | Negative    | NBJ      |
|---|----------|--------------|--------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 2,786    | 83.3%        | 10.5%        | 6.2%        | 54       |
| FEDERAL GRAIN INSPECTION SERVICE        | 77       | 71.2%        | 21.5%        | 7.4%        | 3        |
| FGIS FIELD OFFICE                       | 27       | 73.2%        | 22.6%        | 4.2%        | 2        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>6</b> | <b>65.4%</b> | <b>34.6%</b> | <b>0.0%</b> | <b>2</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

**80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)**

|   | N         | Positive     | Neutral      | Negative     | NBJ      |
|---|-----------|--------------|--------------|--------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 1,449     | 91.2%        | 6.5%         | 2.3%         | 27       |
| FEDERAL GRAIN INSPECTION SERVICE        | 92        | 78.5%        | 13.4%        | 8.1%         | 2        |
| FGIS FIELD OFFICE                       | 37        | 53.4%        | 27.4%        | 19.3%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>18</b> | <b>42.4%</b> | <b>24.6%</b> | <b>33.0%</b> | <b>0</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

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**Work/Life (continued)**

**81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)**

|   | N         | Positive     | Neutral      | Negative    | NBJ      |
|---|-----------|--------------|--------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 936       | 80.0%        | 17.9%        | 2.1%        | 65       |
| FEDERAL GRAIN INSPECTION SERVICE        | 31        | 68.9%        | 28.0%        | 3.1%        | 3        |
| FGIS FIELD OFFICE                       | 25        | 60.4%        | 35.7%        | 3.9%        | 3        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>16</b> | <b>49.2%</b> | <b>50.8%</b> | <b>0.0%</b> | <b>1</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

**82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)**

|   | N         | Positive     | Neutral      | Negative    | NBJ      |
|---|-----------|--------------|--------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 782       | 81.3%        | 14.5%        | 4.1%        | 55       |
| FEDERAL GRAIN INSPECTION SERVICE        | 32        | 71.8%        | 28.2%        | 0.0%        | 2        |
| FGIS FIELD OFFICE                       | 22        | 65.1%        | 34.9%        | 0.0%        | 2        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>10</b> | <b>68.1%</b> | <b>31.9%</b> | <b>0.0%</b> | <b>0</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

**83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)**

|   | N        | Positive      | Neutral     | Negative    | NBJ      |
|---|----------|---------------|-------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 66       | 71.4%         | 28.6%       | 0.0%        | 36       |
| FEDERAL GRAIN INSPECTION SERVICE        | 3        | 66.7%         | 33.3%       | 0.0%        | 1        |
| FGIS FIELD OFFICE                       | 3        | 66.7%         | 33.3%       | 0.0%        | 0        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>2</b> | <b>100.0%</b> | <b>0.0%</b> | <b>0.0%</b> | <b>0</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

**84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)**

|   | N        | Positive      | Neutral     | Negative    | NBJ      |
|---|----------|---------------|-------------|-------------|----------|
| MARKETING AND REGULATORY PROGRAMS (MRP) | 74       | 79.1%         | 17.6%       | 3.3%        | 42       |
| FEDERAL GRAIN INSPECTION SERVICE        | 3        | 66.7%         | 33.3%       | 0.0%        | 1        |
| FGIS FIELD OFFICE                       | 3        | 66.7%         | 33.3%       | 0.0%        | 1        |
| <b>NEW ORLEANS, LA, FIELD OFFICE</b>    | <b>2</b> | <b>100.0%</b> | <b>0.0%</b> | <b>0.0%</b> | <b>1</b> |

*\*The results for this item only include employees who indicated that they participated in this program.*

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**Demographic Questions**

***Where do you work?***

|              | N  | %     |
|--------------|----|-------|
| Headquarters | 6  | 10.3% |
| Field        | 52 | 89.7% |

***What is your supervisory status?***

|                | N  | %     |
|----------------|----|-------|
| Non-Supervisor | 29 | 49.2% |
| Team Leader    | 10 | 16.9% |
| Supervisor     | 18 | 30.5% |
| Manager        | 2  | 3.4%  |
| Senior Leader  | 0  | 0.0%  |

***Are you:***

|        | N  | %     |
|--------|----|-------|
| Male   | 38 | 65.5% |
| Female | 20 | 34.5% |

***Are you Hispanic or Latino?***

|     | N  | %     |
|-----|----|-------|
| Yes | 3  | 5.1%  |
| No  | 56 | 94.9% |

***Race***

|   | N  | %     |
|---|----|-------|
| American Indian or Alaska Native          | 1  | 1.7%  |
| Asian                                     | 0  | 0.0%  |
| Black or African American                 | 30 | 50.8% |
| Native Hawaiian or Other Pacific Islander | 1  | 1.7%  |
| White                                     | 24 | 40.7% |
| Two or more races                         | 3  | 5.1%  |

Note: Percentages for demographic questions are unweighted.

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**Demographic Questions (continued)**

***What is the highest degree or level of education you have completed?***

|  | N  | %     |
|--|----|-------|
| Less than High School                              | 0  | 0.0%  |
| High School Diploma/GED or equivalent              | 15 | 25.9% |
| Trade or Technical Certificate                     | 0  | 0.0%  |
| Some College (no degree)                           | 11 | 19.0% |
| Associate's Degree (e.g., AA, AS)                  | 1  | 1.7%  |
| Bachelor's Degree (e.g., BA, BS)                   | 28 | 48.3% |
| Master's Degree (e.g., MA, MS, MBA)                | 3  | 5.2%  |
| Doctoral/Professional Degree (e.g., Ph.D., MD, JD) | 0  | 0.0%  |

***What is your pay category/grade?***

|  | N  | %     |
|--|----|-------|
| Federal Wage System                                  | 0  | 0.0%  |
| GS 1-6   | 9  | 15.3% |
| GS 7-12  | 48 | 81.4% |
| GS 13-15   | 1  | 1.7%  |
| Senior Executive Service                             | 0  | 0.0%  |
| Senior Level (SL) or Scientific or Professional (ST) | 0  | 0.0%  |
| Other  | 1  | 1.7%  |

***How long have you been with the Federal Government (excluding military service)?***

|                    | N  | %     |
|--------------------|----|-------|
| Less than 1 year   | 0  | 0.0%  |
| 1 to 3 years       | 5  | 8.5%  |
| 4 to 5 years       | 0  | 0.0%  |
| 6 to 10 years      | 11 | 18.6% |
| 11 to 14 years     | 3  | 5.1%  |
| 15 to 20 years     | 7  | 11.9% |
| More than 20 years | 33 | 55.9% |

Note: Percentages for demographic questions are unweighted.

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**Demographic Questions (continued)**

***How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?***

|                    | N  | %     |
|--------------------|----|-------|
| Less than 1 year   | 0  | 0.0%  |
| 1 to 3 years       | 7  | 12.1% |
| 4 to 5 years       | 0  | 0.0%  |
| 6 to 10 years      | 11 | 19.0% |
| 11 to 20 years     | 8  | 13.8% |
| More than 20 years | 32 | 55.2% |

***Are you considering leaving your organization within the next year, and if so, why?***

|   | N  | %     |
|---|----|-------|
| No  | 47 | 79.7% |
| Yes, to retire  | 5  | 8.5%  |
| Yes, to take another job within the Federal Government  | 7  | 11.9% |
| Yes, to take another job outside the Federal Government | 0  | 0.0%  |
| Yes, other  | 0  | 0.0%  |

***I am planning to retire:***

|                              | N  | %     |
|------------------------------|----|-------|
| Within one year              | 4  | 6.8%  |
| Between one and three years  | 8  | 13.6% |
| Between three and five years | 9  | 15.3% |
| Five or more years           | 38 | 64.4% |

***What is your US military service status?***

|   | N  | %     |
|---|----|-------|
| No Prior Military Service               | 54 | 93.1% |
| Currently in National Guard or Reserves | 0  | 0.0%  |
| Retired                                 | 1  | 1.7%  |
| Separated or Discharged                 | 3  | 5.2%  |

Note: Percentages for demographic questions are unweighted.



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**Demographic Questions (continued)**

***Are you an individual with a disability?***

|     | N  | %     |
|-----|----|-------|
| Yes | 6  | 10.2% |
| No  | 53 | 89.8% |

***What is your age group?***

|              | N  | %     |
|--------------|----|-------|
| 25 and under | 1  | 1.7%  |
| 26-29        | 3  | 5.1%  |
| 30-39        | 8  | 13.6% |
| 40-49        | 7  | 11.9% |
| 50-59        | 18 | 30.5% |
| 60 or older  | 22 | 37.3% |

Note: Percentages for demographic questions are unweighted.